

Sub-Processor List – TNGNET B.V.

TNGNET B.V. uses trusted third-party providers ('Sub-Processors') to support the delivery, operation, and protection of its infrastructure and services. Each sub-processor operates under an agreement imposing confidentiality and GDPR-equivalent security requirements.

Sub-Processor / Vendor	Location	Purpose	Data Categories	TNGNET Role	Safeguards / Notes
Eurofiber Cloud Infra	The Netherlands	Colocation and physical data center facilities	No direct access to customer data	Controller	ISO 27001 certified; physical security and environmental controls; EU-only location
Nikhef Housing	The Netherlands	Colocation and physical data center facilities	No direct access to customer data	Controller	ISO 27001 certified; physical security and environmental controls; EU-only location
Equinix	The Netherlands	Colocation and physical data center facilities	No direct access to customer data	Controller	ISO 27001 certified; physical security and environmental controls; EU-only location
euNetworks	The Netherlands	Darkfiber	No direct access to customer data	Processor	Private, non-shared darkfiber
Eurofiber	The Netherlands	Darkfiber, MPLS	Routing data	Processor	Direct Network Connection
AMS-IX	The Netherlands	IP Peering	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
GNM-IX	The Netherlands	IP Peering	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
Frys-IX	The Netherlands	IP Peering	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
Hurricane Electric	The Netherlands	IP Transit	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
Cogent Communications	The Netherlands	IP Transit	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
Liberty Global B.V.	The Netherlands	IP Transit; DDOS protection	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection

NBIP NaWaS	The Netherlands	DDOS protection	IP addresses, routing data, traffic metadata	Processor	Direct Network Connection
PayPal (Europe) S.à r.l. & Cie	Luxembourg	Payment processing for TNGNET invoices	Billing & transaction data, customer contact info	Controller	PCI-DSS compliant; EEA jurisdiction
Stripe Payments Europe Ltd.	Ireland (EEA)	Payment processing for TNGNET invoices	Billing & transaction data, customer contact info	Controller	PCI-DSS compliant; EU Data Region
Microsoft Ireland Operations Ltd.	Ireland (EEA)	Collaboration & productivity (email, docs)	Staff and client communication data	Controller	EU Data Region; SCCs applied
Slack Technologies Ltd.	Ireland (EEA)	Internal communication tool	Internal communication metadata	Controller	EU Data Region; SCCs applied
Atlassian Pty Ltd.	Ireland (EEA)	Ticketing & project management	Support and project data	Controller	EU Data Region; SCCs applied
Doomen & Quist Accountants	The Netherlands	Accounting & audit services	Invoicing and financial data	Controller	Bound by professional secrecy & NDAs'
Twinfield (Wolters Kluwer N.V.)	The Netherlands	Accounting software	Billing & transaction data	Controller	ISO 27001 certified; EU Data Region
Basecone (Wolters Kluwer N.V.)	The Netherlands	Accounting software & document management	Billing & transaction data	Controller	ISO 27001 certified; EU Data Region

TNGNET may update this list periodically. Customers will be informed of material changes to sub-processors that process Customer Data on TNGNET's behalf at least 30 days in advance. Non-material updates (e.g. changes to payment or administrative service providers) may be made without prior notification. The latest version of this list is available at www.tngnet.com/legal.